

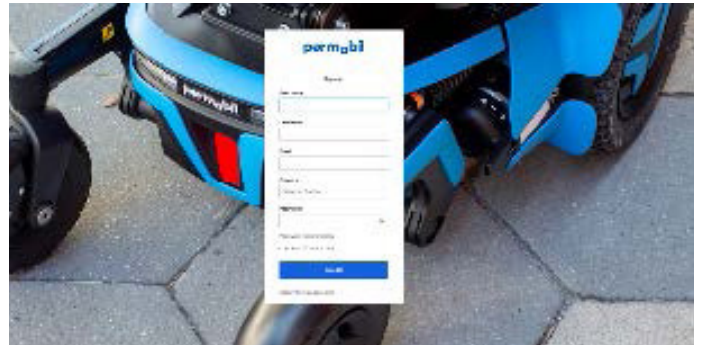
How to log in

Welcome to the Permobil Store – your online tool for configuring Permobil wheelchairs. Here you can:

- **Customise in real time** – See immediate updates to frame dimensions, options, and accessories as you configure.
- **Check measurements** – View accurate overall width and depth based on your selections.
- **Review compatibility** – Quickly see which on-chair options are compatible, including SmartDrive MX2+, ROHO®, and Comfort products.
- **Manage your workflow** – Save your progress, add and review notes, and use charts to support your decisions.
- **Print a selection summary** – Generate an itemised list of all chosen options.
- ...and much more.

How to Log In:

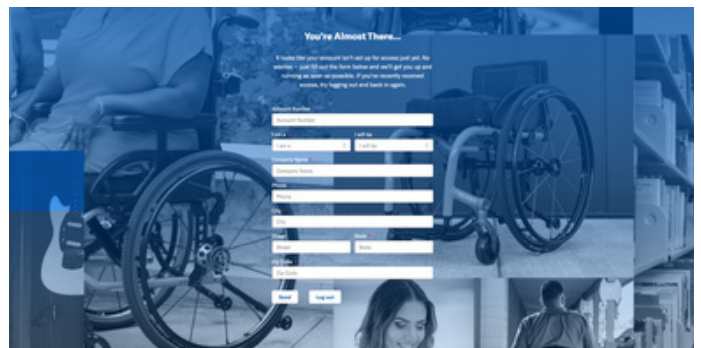
1. Go to store.permobil.com
2. If you have a **Permobil account number** and already have access to other Permobil platforms: **QuickConfig** and **Fleet Management**, enter your email address as your username and click **Next**. Then proceed to Step 5.
3. If you **do not have access to a Permobil account**, click **“Log in | Sign Up,”** then select **“Sign up”** at the bottom. Complete the registration form and click **“Sign up.”**
4. Return to the login screen, enter your username, and click **“Next.”**
5. Enter your password and click **“Verify.”**
6. If you receive an **“Unable to sign in”** error:
 - Click **“Forgot password?”** and follow the reset instructions.
 - If issues persist, contact **Customer Experience** at customer_support_uk@permobil.com.



Registration Process:

If you are logging in for the first time and do not yet have access to the Permobil Store, a registration form will appear for you to complete. Your Permobil Store access will be activated within 24-48 hours of completing the form.

If you see a “Request for registration sent!” message, your request is being processed.



Technical Notes:

Some users may experience **visualisation issues** when using **Google Chrome** or low-spec computers. If this occurs, we recommend:

- Using **Microsoft Edge**
- Clearing your **Google Chrome cache**

Permobil Store support

For any Permobil Store related issues, please contact our Customer Experience team by email at customer_support_uk@permobil.com.

